# Voice_Logo_RGB_VW

**SUPPORTING STATEMENT for ………………………………………**

**JOB TITLE: Support Worker**

**Closing Date: 6 July 2022**

**Person Specification**

**Essential Criteria:**

**Your supporting statement will be assessed for your suitability for interview.**

Please note all applicants must have been resident in the U.K for 3 years prior to applying.

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|  | Please provide a supporting statement setting out how you meet the following criteria, **providing specific examples** for the following | **Score** |
| **1** | **Previous experience of working within a statutory, voluntary, community, private social care or customer service environment dealing with members of the public, successfully managing conflict, difficult and sensitive situations. Demonstrable ability to influence people, whilst remaining professional and impartial. (SS)** |  |
| **2.** | **Demonstrate the ability to respond to change in the working environment by showing a willingness to adapt and be flexible in changing circumstances, seeking advice from others when change occurs and maintaining work standards as circumstances change. (SS)** |  |
| **3.** | **Appreciation of the importance of confidentiality and safe working practice. (SS)** |  |
| **4.** | **Ability to demonstrate level of awareness of equality and diversity issues appropriate to this role. (SS)** |  |
| **5.** | **Excellent verbal and written communication skills demonstrating an ability to confidently relate to a broad spectrum of people in a tactful and sensitive manner. To demonstrate empathy and control own emotions. (SS)** |  |