# Voice_Logo_RGB_VW

**SUPPORTING STATEMENT for ………………………………………**

**JOB TITLE: Complex Needs Independent Domestic Violence Advisor (IDVA)**

**Closing Date: 30 May 2022**

**Person Specification**

**Essential Criteria:**

**Your supporting statement will be assessed for your suitability for interview.**

Please note all applicants must have been resident in the U.K for 3 years prior to applying.

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|  | Please provide a supporting statement setting out how you meet the following criteria, **providing specific examples** for the following | **Score** |
| **1** | **Previous experience of working within a statutory, voluntary, community, private social care or customer service environment, supporting victims of domestic abuse, successfully managing conflict, difficult and sensitive situations. Demonstrable ability to influence people, whilst remaining professional and impartial.** ***(SS)*** |  |
| **2.** | **Proven record of building positive working relationships with partner agencies, understanding the roles and remits of them, and experience of working effectively in seeking joint solutions to meet the needs of clients in a timely and pro-active manner *(SS)*** |  |
| **3.** | **Experience of working in a fast-paced environment, adhering to deadlines and delivering results through effective planning and organisation of own workload, demonstrating the ability to prioritise and manage demands, even under pressure. (SS)** |  |
| **4.** | **Demonstrate the ability to respond to change in the working environment by showing a willingness to adapt and be flexible in changing circumstances, seeking advice from others when change occurs and maintaining work standards as circumstances change. (SS)** |  |
| **5.** | **Excellent verbal and written communication skills demonstrating an ability to confidently relate to a broad spectrum of people in a tactful and sensitive manner. (SS)** |  |
| **6.** | **Experience of diverse team working, demonstrated by an understanding of how own objectives fit into team objectives. Builds effective working relationships with a flexible attitude to team roles. (SS)** |  |