# Voice_Logo_RGB_VW

**SUPPORTING STATEMENT**

**JOB TITLE: Senior Service Delivery Manager**

**Closing Date: 29 December 2021**

**Interviews: 12 January 2022**

**Person Specification**

**Essential Criteria:**

**Your supporting statement will be assessed for your suitability for interview.**

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|  | Please provide a supporting statement setting out how you meet the following criteria, providing specific examples for the following | **Score** |
| **1** | ***Demonstrated ability to keep the service user (victims and witnesses) at the heart of everything the service does, challenging others to think from the service user perspective to design services to meet their needs. (SS)*** |  |
| **2.** | ***Evidence of strategic leadership and management skills, with experience of delivering services, and developing policies and procedures. (SS)*** |  |
| **3.** | ***Experience of partnership working and knowledge of the complexities of working within a multi-agency context. (SS)*** |  |
| **4.** | ***Experience of line managing and supervising staff, and in particular, with those who have handled issues of a difficult and harrowing nature. (SS)*** |  |
| **5.** | ***Sound knowledge of domestic abuse risk assessment and risk management. (SS)*** |  |
| **6.** | ***Evidence of sound decision making skills, particularly in complex situations, and defensive decision-making. (SS)*** |  |
| **7.** | ***Excellent leadership skills including the ability to build trust and credibility internally and externally and the ability to lead by example through challenging times whilst empowering staff to deliver excellence. (SS)*** |  |
| **8.** | ***Knowledge, understanding and experience of project and performance management. (SS)*** |  |
| **9.** | ***Strong organisation skills, including planning and documenting requirements of others, maintaining a clear focus on achieving results that meet quality standards within agreed timescales. (SS)*** |  |
| **10.** | ***Awareness of equality and diversity issues appropriate to the role. (SS)*** |  |

Please note all applicants must have been resident in the U.K for 3 years prior to applying.